

Policy

Policy Name	No-Cost Food Access		
Section	4 – Client Services & Care		
Policy #	4.05	Effective Date	March 18, 2025
Approved by	Strathcona Food Bank Board of Directors	Approval Date	March 18, 2025

1.0 Policy Statement

The Strathcona Food Bank (SFB) is committed to ensuring that core food assistance is provided at no cost and without explicit/implicit obligations to those seeking assistance within Strathcona County.

2.0 Definitions

Term	Definition
Board	The duly appointed SFB Board of Directors.
Core Food Assistance	Emergency food hampers such as Travelling Packs or Bread, Baking Produce hampers
Full Food Assistance	Full hamper services including monthly hampers and child/teen snack kits

3.0 Guiding Principles

- 3.1** The SFB is dedicated to providing core food assistance to Strathcona County residents facing food insecurity without any form of charge, obligation or condition such as income, background, or participation in other programs or services.
- 3.2** Full food assistance is only provided to those able and willing to provide identification and proof of residency in Strathcona County. Exceptions to this guideline include the following: referrals from Strathcona County Family and Community Services departments, referrals from the Strathcona Shelter Society, and other exemptions communicated from time to time by the Board.
- 3.3** The shift team lead may, at their discretion, provide Full Food assistance to anyone unable or unwilling to provide identification and/or proof of residency.
- 3.4** The SFB is committed to a non-discriminatory approach in providing food assistance, preserving the dignity and respect of those we serve. No individual shall be denied access to food on the basis of race, ethnicity, gender, religion, age, disability, sexual orientation, or any other protected characteristic.
- 3.5** The SFB will communicate this policy through various channels, including its website, promotional materials, and in-person interactions.

4.0 Related Documents

There are no related documents.